



Quality Policy Statement

The Board of Directors of Whitland Engineering fully recognise the need for the goods and services supplied by the company to be of the highest quality and that the delivery of quality goods and services to be a mutual objective for management and employees at all levels. It is therefore this Company's policy to provide exceptional Customer Service in line with the products and services offered.

This will be adhered and realised through:

- Ensuring that customers obtain a prompt service which effectively satisfies their needs.
- To develop our people and products within a culture of continuous improvement where all employees can contribute to the success of the business through team and cell working.
- Provide staff with suitable training to carry out their duties as part of a team or cell and to evaluate the effectiveness of that training through management review.
- Provide adequate resources and the environment to enable company staff to satisfy the requirements of the Quality Policy.
- The company will constantly monitor its quality performance and will implement improvement in-line with our accredited quality arrangements: ISO 9001:2015, ISO BSEN1090 part 1 & 2.
- Provide a framework to set quality objectives and review on a periodic basis.

This statement is displayed at all sites of work in a prominent position and a full copy is available for reference on request.

Signed: J Owen

Date: April 2024

For and on behalf of the Board of Directors

Reviewed April 2024

